

# FINANCIAL ASSISTANCE

## Plain Language Summary



Self-pay patients cannot be charged more than amounts generally billed for emergency or other medically necessary care. SampsonRMC automatically provides a 30% discount to self pay accounts.

**Guidelines to be considered for financial assistance:** - Must be a resident of North Carolina

- All Hospital patients will be screened for presumptive charity care based on Federal Poverty Guidelines
- Patients that are homeless, mentally incapacitated with no one to act on their behalf, enrolled in Medicaid or have a child in their household enrolled in Medicaid, and enrolled in Women, Infants, and Children (WIC) or Supplemental Nutrition Assistance Program (SNAP) are eligible

**Guidelines for determining level of financial assistance:** Sampson Regional uses the Federal Poverty Guidelines (FPG) as the basis for Financial Assistance. Full assistance is provided for patients with household income up to 200% of FPG and partial assistance up to 300% of FPG.

### Examples:

- A family of 2 with a combined household income of \$42,300 will receive full assistance.
- A family of 2 with a combined household income between \$42,300 and \$63,450 will receive partial assistance.
- A family of 4 with a combined household income of \$64,300 will receive full assistance.
- A family of 4 with a combined household income between \$64,300 and \$96,450 will receive partial assistance.

**Medical Expenses Eligible for Financial Assistance:** Financial Assistance may be used to reduce balances owed after all insurance or other financial benefits have been applied to the patient's account.

Financial Assistance applies to:

- Medically necessary treatment for inpatient or outpatient care, emergency room visits, or surgical services
- Physician or provider services at Sampson Regional's medical practices
- Balances after insurance payment

*Financial Assistance forms are available in English & Spanish. Please contact our Patient Financial Services team at 910.590.8751 for translation services for other languages.*

Adopted Date: 8/2018

Revised Date: 3/2021, 4/2021, 9/2022, 3/2023, 12/2024, 1/2025

### Services Covered by the Patient Financial Assistance Program:

Our commitment to care for patients without consideration of their ability to pay applies to treatment that is medically necessary and provided through the following services that are included as part of the Sampson Regional health system:

- Hospital Inpatient care
- Hospital Outpatient care
- Sampson Regional Emergency Professional Services
  - ER Providers
- Sampson Regional Hospitalists
  - Inpatient Physician Care
- Sampson Regional Medical Services
  - Anesthesiology
- Sampson Regional Professional Services
  - Carolina Pain Center
  - Howerton Family Medicine
  - Sampson Convenient Care
  - Sampson Medical Group
  - Sampson Orthopedic Group
  - Sampson Surgical Services
  - Sampson Women's Center
  - Dr. Henry Curry

### How to apply:

Our Financial Counselors are available onsite or by phone to help you understand your options or to assist you in applying for Financial Assistance. The application is available at [www.SampsonRMC.org/FinancialAssistance](http://www.SampsonRMC.org/FinancialAssistance) or can be picked up from the hospital's Business Office, located at 612 Beaman Street, Clinton, or any Sampson Regional facility. We are happy to mail applications by request. For more information, please contact our Patient Financial Services Team at 910-590-8751.

### Additional Options for Payment Assistance:

Not all patients will meet guidelines to receive Financial Assistance. Sampson Regional offers several options for patients who need to make payment arrangements on account balances. For more information, contact the Business Office at 910-590-8751.

Form# SRMC-0166E